



Why do we have Race Pack Collection day?

Barclays MoonTrekker is much more than a race-it is a significant fundraising event that has raised over US\$2.4 million for our nominated charities to date. As a private event company, we are unable to accept donations directly. Therefore, we invite our charity partner, The Nature Conservancy, to attend the race-pack collection to assist with administrative matters, including issuing tax receipts, which we cannot provide ourselves.

Since we are based on Lantau Island and do not have storage facilities on the Hong Kong side, we use a third-party venue for pack collection. This arrangement means that participants cannot collect their race packs when neither we nor the charity representatives are present.

Participants are welcome to authorize friends, colleagues, teammates, or couriers to collect their packs on their behalf. While some other races may offer extended collection hours at retail locations, this is not feasible for us due to the logistical complexities involved with managing charity donations.

We have communicated this process clearly through multiple channels, including our website, registration page, newsletters, Facebook, and confirmation emails. We hope this explanation clarifies the reasons behind our procedures and we sincerely appreciate your understanding and support.

Thank you.